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Date: 11th Jul 2011

Dear Shailaja,

This is just a short note to let you know how pleased we are with the services rendered by Ambrosia.

We sincerely appreciate your role in the success and wish that you would keep up the good work in the future too.

Thank you for your commitment to good customer service. Keep up the good work.

Best regards,

A handwritten signature in blue ink, appearing to read 'Oppenheimer'.

Oppenheimer Pinto e Fernandez
General Manager